Our Mission
Portico Healthnet’s mission is to increase the number of people with coverage for health care services.

About Us
Since 1995, Portico Healthnet has helped low-income, uninsured Minnesotans enroll in health insurance, understand how to use the health care system, and access community resources. Portico’s multi-lingual, culturally competent staff help people navigate the complex process of finding and understanding health insurance. Our enrollment experts connect Minnesota’s most vulnerable and difficult-to-reach residents with health coverage and care.
In March 2020, Minnesota’s Governor declared a public health emergency as a result of the COVID-19 pandemic. Portico quickly transitioned to a remote service model and continued to serve clients with minimal disruption.

In the months that followed, hundreds of thousands of Minnesotans lost their health insurance. Many lost jobs and their employer-sponsored insurance for their entire family. Others were parents who left jobs to focus on their children’s distance learning needs. Many people were overwhelmed managing day-to-day life and were not thinking about health insurance or if they may qualify for more affordable coverage. Without health insurance, most people cannot afford the cost of health care.

Never has it been more important for Minnesotans to have access to health coverage and care. Portico’s health insurance eligibility knowledge, systems navigation experience, and personalized client advocacy is critical in helping Minnesotans access coverage so they can get health care when they need it most.
24,317 People Reached Through Outreach

4,851 People Successfully Enrolled in Health Insurance

2,571 People Referred to a Health or Social Service Resource

8,908 People Served

What Portico Clients are Saying:

"You were clear and precise. And you solve(d) all my doubts."

"The person on the other end was very helpful, informational and sincere."
Juan lost his job due to the COVID-19 pandemic. As a result, his entire family lost their health insurance. Portico’s navigator helped Juan and his family enroll in Medical Assistance, a government-sponsored health insurance plan for people with no- or low-income.

Juan’s young daughter Julia had complex medical needs that couldn’t be treated by their primary care physician. The physician referred Julia to a new provider. When there were problems with the referral, Juan reached out to his Portico navigator for help. Juan and his wife speak Spanish and struggled to navigate communication between the two providers.

Portico’s bilingual navigator was able to facilitate communication between Juan and both clinics. Julia received the care she needed and the family felt supported during this stressful time.
Health Equity and COVID-19

Health disparities due to race have long existed for Black People, Indigenous People, and People of Color (BIPOC). In 2020 these Minnesotans were also disproportionately impacted by the pandemic:

- Black Minnesotans account for 7% of the population but 9% of COVID-19 cases in MN.
- Hispanic Minnesotans account for 6% of the population but 9% of COVID-19 cases in MN.
- Latinx and Native Hawaiian/OPI MNs are testing positive for COVID-19 at 3 times the rate of white MNs.

DATA SOURCE:
https://mn.gov/covid19/data/data-by-race-ethnicity/index.jsp

Portico has been serving immigrants and Communities of Color since our inception. We believe that all Minnesotans should have health insurance regardless of race, employment, geography, immigration status, or income. Our multi-lingual and culturally competent staff reflect the communities we serve and guide families through the enrollment process in their primary language.
2020 Client Demographics

- 73% People of Color
- 34% Children Under the Age of 19
- 98% Reside in 7-county Twin Cities Metro Area
- 45% Speak a Language Other Than English as Their Primary Language
- 27% Of Those Over 18 Years Old Do Not Have a High School Diploma or Equivalent
- 80% Household Income At or Below 200% of Federal Poverty Level
In March 2020 Binh was laid-off from her job as a result of the pandemic. She had no income and no health insurance. She was later diagnosed with COVID-19 after a visit to the ER. After quarantining at home for 14 days she continued to feel very ill and weak. However, she didn’t want to return to the hospital because she had past due medical bills. A Portico partner referred Binh to Portico for expert help in getting health insurance. Portico’s navigator helped Binh through the enrollment process over the phone in her native language. Binh was approved for Medical Assistance, a government-sponsored health insurance plan for people with low-income. Through her Medical Assistance coverage, Binh’s prior medical bills were retroactively covered. She now has insurance to help cover any future costs and doesn’t need to worry about how to pay for past medical bills. Binh can now access health care when she needs to, while she recovers from COVID-19 and begins looking for a new job.
PORTICO HEALTHNET
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FINANCIALS
EXPENDITURES & REVENUE

STATEMENTS OF FINANCIAL POSITION

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<tr>
<th>Source of Funds</th>
<th>Amount</th>
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<td>Program Revenue</td>
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<td>Grants and Donations</td>
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<td>Government</td>
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<td>Revenue and Support</td>
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Sources of Funds

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<td>Outreach and Enrollment</td>
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<td>LIABILITIES AND NET ASSETS</td>
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