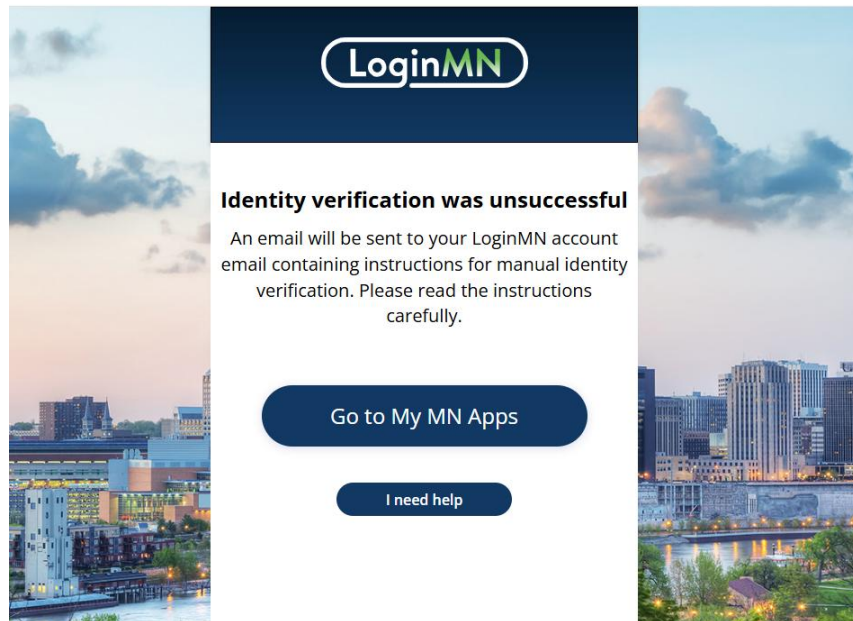


LoginMN Support for HealthCare Application

If you are required to provide manual identity verification (when LoginMN cannot verify your identity remotely), you will see a message on your screen indicating unsuccessful verification when you're attempting identity verification, and an email will be sent with next steps to the email address that you have registered with LoginMN.



To complete manual identity verification in person:

Visit one of the deputy registrar offices (DMV) listed below and bring with you:

- The email sent from LoginMN (either a printed copy or on your mobile phone)
- and
- The required documents listed in the email that are needed for verification

Only these [designated locations](#) provide in-person manual identity verification for LoginMN.

See below for a sample email when LoginMN identity verification cannot be completed:





Subject: Action Required: Manual Identity Verification Needed

Dear CONSUMER NAME,

We couldn't verify your identity during your recent attempt using our automated process.

To continue, we'll guide you through a manual identity verification step to protect your account.

Manual identity verification steps

Manual identity verification can be completed at a [participating deputy registrar's office](#). The deputy registrar will ask to see this email. Print this email and bring it with you, or plan to show the email on your mobile device at the deputy registrar's office along with your documents (see lists below). This process is about verifying your identity so the documents you present to prove your identity must be in your legal name. If you have a name change, you must include legal name change documentation (Marriage license, divorce decree, etc.).

Strong Evidence (Present two Strong Evidence documents OR one Strong and two Fair Evidence documents):

- U.S. passport or U.S. passport card
- Permanent Resident Card or Alien Registration Card (Form I-551)
- International e-Passports
- Driver's License
- U.S. Uniformed Services Privilege and Identification Card
- Native American Tribal Photo Identification Card
- Veteran Health ID Card (VHIC)

Fair Evidence (Must present one document from Strong Evidence category AND two from Fair Evidence category)

- Social Security Card
- Birth Certificate



- U.S. Military Card or Draft Record
- Voter Registration Card
- Financial Account Statement
- Utility Account Statement
- Credit or Debit Card Statement

At the deputy registrar's office, staff will verify the authenticity of your documents, compare the photo on your ID to you in person, and ask you to confirm your name, date of birth, and Social Security number.

After you arrive, the deputy registrar will request a written form of your Date of Birth and Social Security number. Please use caution and share personal information, such as your Social Security number, only as instructed by a deputy registrar.

NOTE: Please enter your Date of Birth and Social Security number in the boxes below after you arrive.

Date of Birth (MM/DD/YYYY)

Social Security Number

Thank you.

[Privacy Statement](#)

